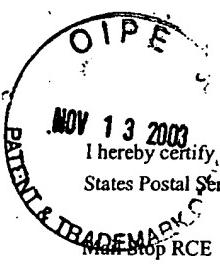


#15/PreAmmt/B
J.E.



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On November 10, 2003

TOWNSEND and TOWNSEND and CREW LLP

By _____

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Yukari Furuhata

Application No.: 09/508,870

Filed: March 16, 2000

For: SCHEDULE MANAGEMENT
SYSTEM AND METHOD

Customer No.: 20350

Confirmation No. 4059

Examiner: Kim T. Bui

Technology Center/Art Unit: 3626

PRELIMINARY AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Prior to examination of the above-referenced application, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.